



GOLDEN PAWS

Luxury Pet Resort

294 County Road 289
Mountain Home, AR 72653
hello@goldenpawspetresort.com

DOG BOARDING AGREEMENT

This Dog Boarding Agreement ("Agreement") is entered into between **Golden Paws Pet Resort LLC** ("Provider") and _____ ("Client").

For good and valuable consideration, the receipt and sufficiency of which is now acknowledged, the Parties agree as follows:

1. Term

The term of this Agreement shall commence on the date of full signature and continue until terminated under the terms of the Agreement.

2. Client Contact Information

Name: _____ Phone: _____

Address: _____

Email: _____

3. Pet Information

The Parties agrees that, subject to the terms of this Agreement, the following pet(s) ("Pet(s)") will be boarded with Provider:

Pet 1 Name: _____ Breed: _____ Age: _____

Pet 2 Name: _____ Breed: _____ Age: _____

Pet 3 Name: _____ Breed: _____ Age: _____

Are all above-identified pets spayed or neutered? Yes No

Check-In Date: _____ Check-Out Date: _____

Veterinarian: _____ Vet Phone: _____

Please list current expiration dates for these vaccinations:

Rabies: _____ Bordetella: _____ DHLPP: _____

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Do you have pet insurance? If so, please provide details: _____

Has your pet ever bitten another person or animal? ___ Yes ___ No

Has your pet ever escaped a fenced enclosure? ___ Yes ___ No

Medical and physical conditions of pet(s), including allergies and medications w/dosage:

Eating habits (circle all that apply and add pet's initial as applicable):

Eats all food at each mealtime

Grazes throughout the day

Is protective of food

Sometimes requires wet food mixed with kibble

Where else has your pet been boarded or attended a daycare type facility? Where? _____

What is the breed of your pet? Age? Color/special markings? _____

Is your dog lease trained? Friendly towards other dogs? Friendly towards children? _____

What commands does your dog know? _____

What food/brand did you bring for your pet? How much per day do they get fed? _____

Is there anything else we should know about your pet(s)?

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4. Required Documentation from Veterinarian

Please ask your pets' veterinarian to email us at **Hello@GoldenPawsResort.com** the following medical records for the past year for each pet:

- Current DHLLP Vaccination
- Current Bordetella Vaccination
- Current Negative Heartworm Test
- Negative Fecal Test (no more than 15 days before the date of check-in)
- Proof of flea and tick treatment

5. Services Performed

The obligations and promises contained in this Agreement apply to all services provided by Provider to Client, including those provided at a future date.

Provider agrees to provide pet boarding and related services. Provider agrees to use reasonable care in keeping its premises sanitary and properly enclosed. In consideration for such services, Client agrees to pay Provider the current rates in effect when Provider provides the requested services to Client.

6. Payment

50% is required to hold your reservation. Deposits are refundable with a 7 day prior notice of cancellation. Cancellations 2 to 6 days prior – we provide a 50% refund of your deposit. No refunds for cancellations made within 24 hours of expected arrival.

Daycare Guests that pay for weekly/ monthly passes are not credited for any scheduled days they are absent. Daycare guest services must be paid prior for drop off.

If for any reason we (Golden Paws) deem necessary to cancel daycare services (due to weather, emergency, etc) you will be credited accordingly.

Provider will assess an insufficient funds fee of \$55 for any returned payment.

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*Cash App and Venmo are an accepted form of payment. A 3% fee is added on to credit card/ online payments. A credit card is require to reserve and a hold of the amount owed will be placed, but removed when paid with cash.

We take joy and pride in offering the best care at our facility. Or team members and groomer are highly trained and knowledgeable in caring for your pet. Tipping is not required, but greatly appreciated.

7. Pet Safety

Client shall be solely responsible for disclosing to Provider any pet allergies, illnesses, health conditions, habits, or behaviors (e.g., aggressiveness, biting, escaping, favorite hiding places) that could impact Provider's provision of services or safety.

Client authorizes Provider to use all means reasonably necessary in Provider's discretion to keep Client's pet(s) safe and healthy while providing services. This may include, without limitation, isolating a sick, injured, or aggressive pet in a separate room or crate if available. If neither are available, animal must be picked up immediately. Payment will not be refunded.

Client acknowledges that Provider is not a veterinary medicine establishment and does not practice veterinary medicine. In the event Provider deems veterinary treatment is necessary in his or her discretion, Provider will first attempt to contact Client. If Client cannot be reached, Provider will attempt to contact the designated Emergency Contact(s). If neither party can be reached, Client authorizes Provider to seek treatment from a veterinarian using the information provided in the emergency form. The amount on the veterinary authorization form is the maximum allowable expense for life-saving measures. If life-saving measures exceed this amount, Client understands that the pet is at risk for further injury, illness, or even death. If the pet is suffering, the pet, at the discretion of the veterinarian, may be humanely euthanized.

For dogs and cats, Client warrants those pets subject to this Agreement will remain current with rabies vaccinations during this Agreement. For dogs, Client warrants those pets subject to this Agreement receive regular heartworm testing and monthly heartworm prevention during the duration of this Agreement. Provider reserves the right to request veterinary records from Client at any time this Agreement is in force.

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Client acknowledges that Provider is not able to evacuate pets in the event of a natural disaster.

8. Client Warranties

Client represents that he or she is the sole owner of the pet(s) subject to this Agreement and that no lien or mortgage against pets exists.

Client warrants that the pet(s) subject to this Agreement have not ever shown signs of aggression towards people or other animals and further agrees to be fully responsible and liable for all conduct or behavior of the pet(s) while in the care of Provider.

Client warrants that the pet(s) have not been exposed to any infectious diseases within the past thirty days.

9. Pet Abandonment

Client acknowledges that should the boarding charges go unpaid, Provider may exercise its lawful rights upon ten days' written notice via first-class mail to Client's home address. A pet unclaimed at Provider's premises for ten days beyond its discharge date is considered abandoned and becomes the property of Provider. Every effort will be made to contact Client during these ten days. If the Client cannot pick up the pet on the scheduled discharge date, Client must contact Provider to make arrangements to extend the pet's stay and pay additional charges per this Agreement.

10. Indemnification and Limitation of Liability

As permitted by law, Client agrees to indemnify, defend, and hold harmless Provider, Provider's employees, and Provider's agents from and against all demands, claims, harm, losses, or penalties, including, but not limited to, medical expenses, attorney's fees and costs, arising from or related to injuries or damages to persons or property caused by Client's pet or pets, including, but not limited to, injuries to the pet itself, Provider's personnel or third parties, and damage to property owned by Client, other guests, Provider, and Provider's personnel.

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As permitted by law, Client covenants not to sue and releases Provider, Provider's employees, and Provider's agents (collectively "Releasees") from any causes of action, claims, or demands (except to the extent arising from a Releasee's gross negligence or willful misconduct) which the Client may now have or have in the future against Releasees on account of personal injury, property damage/loss, death or accident. These include claims related to injury, loss, or death of Client's pet(s) and damage to, theft, or loss of Client's property.

Client agrees that Client will be solely responsible for any injuries sustained in connection with Provider's provision of services under this Agreement, including loss or injury to Client's pet(s), property damage, or loss/theft of Client's property, and that Client is relieving Releasees of liability for such loss, injury or damage.

11. Cancellation

Deposits are refundable with a 7 day prior notice of cancellation. Cancellations 2 to 6 days prior – we provide a 50% refund of your deposit. No refunds for cancellations made within 24 hours of expected arrival.

12. Assignment

This Agreement shall not be assigned without the prior written permission of the other party.

13. Termination

Provider reserves the right to terminate provision of services under this Agreement in its sole discretion if Provider determines that instructions given for care are causing harm or neglect to Client's pets. Provider has the pets' best interest at heart and refuses to take part in care that is neglectful or harmful to the pet. In such event, Provider will first attempt to contact Client to make alternative pet care arrangements. If Client cannot be reached, Provider will attempt to contact the designated Emergency Contact. If neither party can be reached, or if Provider and Client or Client's Emergency Contact are unable to agree upon alternative pet care arrangements mutually, Client hereby authorizes Provider to place the pet in a kennel Provider chooses, and all boarding or hospitalization and related charges, including transportation, will be the sole responsibility of Client. We reserve the right to refuse service and/or ban

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anyone for any reason we deem fit, such as aggressive pet behavior, inappropriate behavior or actions toward staff, etc.

14. Force Majeure

Provider will not be liable to the Client for any loss resulting from an act of God, natural disaster, an emergency or accident of any kind, an act of the public enemy, war, general arrest or restraint of government and people, civil disturbance or similar occurrence, or terrorist attack.

15. Governing Law

This Agreement shall be governed by the laws of the State of Arkansas without giving effect to the principles of conflicts of law. The Parties consent to jurisdiction and venue in the courts located in the State of Arkansas, County of Baxter.

16. Entire Agreement

This Agreement is the entire agreement between the Parties concerning the subject matter hereof and supersedes any previous agreements and understandings, written and oral.

If any provision of this Agreement is deemed void or unenforceable, such provision shall be severed from this Agreement, which shall otherwise remain in full force and effect.

17. Other Terms and Conditions

- We (Golden Paws LPR), has the right to refuse an animal/ customer for any reason
- Owners of dog are responsible for damages/replacement to beds, tv, bedding, etc... if they destroyed by their pet
- Owners of dog are responsible for any vet bills, emergency or otherwise while in our care.
- **Animals currently in heat cannot be boarded. If pet is dropped off while in heat, owner will be called and/or emergency pick up immediately and**

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pet will be isolated. We are not responsible for any breeding that may occur. NO EXCEPTIONS!

- Owners must provide their own food NO EXCEPTIONS!!! If for any reason the owner does not provide their pets their own food, there will be an automatic charge of \$15 per day and the animal will be fed with the food of our choice.
- Boarding/Daycare drop off –Monday through Saturday 7:30am to 9:30am and pickup is from 3:30pm until 5:30pm. A late fee of \$15 per 30 minutes after the pick up window has passed. Past 6pm the owner will not be allowed to pick up until the next day and will be charged an additional day's fee
- If you do not pickup your animal within the pickup times, you will be charged for an additional day until the animal is picked up.
- Customers must agree to Golden Paws LPR holding a current working credit card on file in case any of the above instances should occur.

Provider

Client

Signed: _____

Signed: _____

Printed: _____

Printed: _____

Date: _____

Date: _____

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